



# Run your business without disruption

## Professional Data Services Bureau & Help Desk

*prompt accurate data ... a solid foundation*

### Data Management Bureau *Regular, accurate and easily accessible data increases efficiency and profit.*

*"It is without hesitation that I recommend Practical Business Support. They are responsive and set a high standard for customer service. Nothing is too difficult and they have succeeded in resolving every challenge we have set for them. In that regard, they have been a vital link in the implementation of many changes we have effected in recent years."*

**Greg L'Estrange, Executive General Manager, CSR Timber Products**

*"Practical Business Support has provided data management services to our businesses for over 15 years. Their ability to take our data and present it in applications that are easy to use is testament to their knowledge of, not only their products, but also our business process. The tools they have developed for our business allows users to define their own ad hoc queries easily, quickly and remotely which allows us to make quick, well informed decisions."*

**Damian Pilat, Supply Chain Systems Planning Manager Pine Solutions Australia**

*"...exposing implementation issues quickly through pressure on the data for reporting (faster problem resolution) ... ability to easily alter the reporting database while settling the new ERP system ... allowing the implementation team to concentrate on solving work flow issues without being distracted by user requests for ad hoc data"*

**Paul Gregg, General Manager Systems & Business, Capral Limited**

- ⚡ Processing is designed around customer's existing infrastructure and requirements.
- ⚡ Delivers accurate information quickly – fast to implement.
- ⚡ Corporate restructuring – can cope with multiple data sources (eg: SAP, MfgPro, Excel, SQL, ODBC, etc).
- ⚡ System transition support – PBS provides a stable and reliable platform you can depend on daily from pilot through migration to final implementation.
- ⚡ Delivers data in a way which is fully compatible with most reporting tools (eg: Cognos, Crystal Reports, SAP Business Warehouse, Business Objects and Intellidata).
- ⚡ Our Help Desk is responsive and will help your people achieve their best results.

**Call PRACTICAL BUSINESS SUPPORT for a FREE info pack or obligation-free business needs analysis**

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Or Web: [www.pbsnet.com.au](http://www.pbsnet.com.au)**

*... delivering smarter business analysis tools and services since 1991*